

10/542112





Time	System Tray	State
1	 4:55 PM	State Bad
2	 4:57 PM	State Bad
3	 4:58 PM	State Bad
4	 4:59 PM	State Good

FIGURE 1

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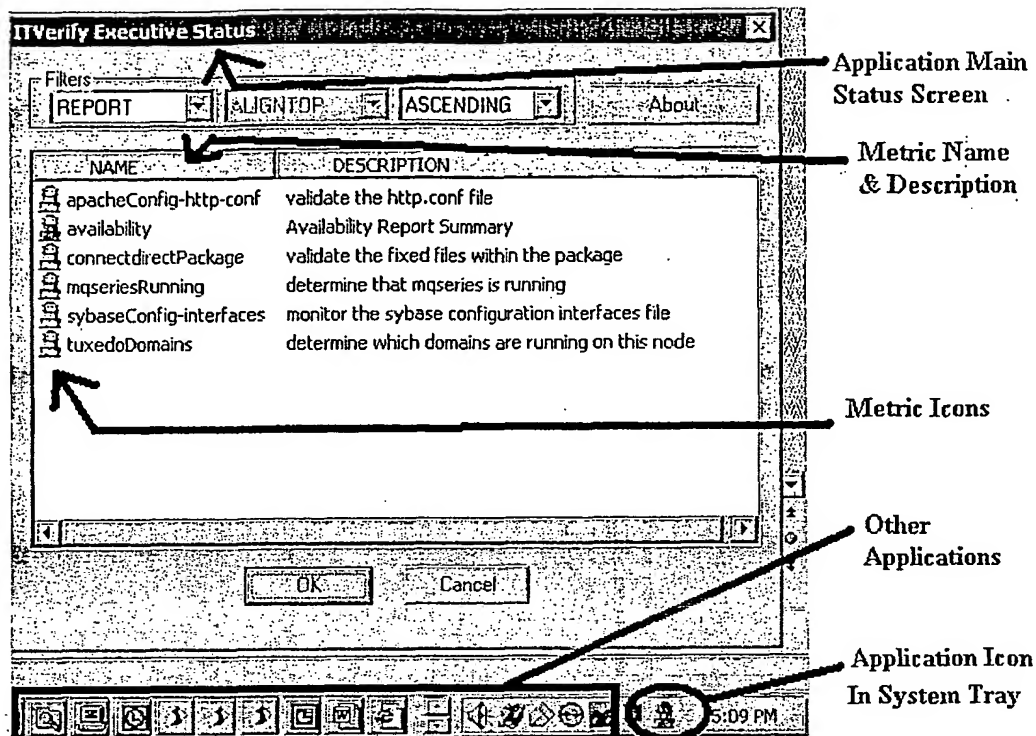


FIGURE 2

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Details

Test
Availability

Availability Report Summary

Contact Information
Sharon Rogan
Corporate Director
303-999-1212

Test Results
01/03/03 17:20:00
Metric Value: 99.5
Metric Failed
Below Minimum Threshold
Minimum Value: 99.6

Alert
Priority: Yellow
Created: 01/03/03 12:58
Updated: 01/03/03 14:29
Assignee: shekar.ctippur@yahoo.com
Phone:

Status
This is status
User Assignment Changed from 'un-assigned' to shekarAttribute 'sla: availability' has been

OK **Cancel**

Labels on the right:
Metric State
Metric Name
Metric Description
Trouble Ticket Details
Ticket Owner
Metric Owner
Current Status

FIGURE 3

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